

PSEG Nuclear LLC

NRC Public Meeting Bridgeport Holiday Inn November 17, 2005



Introduction

Frank Cassidy
President and Chief Operating Officer
PSEG Power

Agenda

Frank Cassidy Introduction

William Levis Chief Nuclear Officer Overview

Tom Joyce Safety Conscious Work Environment

Status - Pillar 1

George Barnes Safety Conscious Work Environment

Status – Pillar 2

Dennis Winchester Safety Conscious Work Environment

Status - Pillars 3 and 4

William Levis Closing Remarks





Chief Nuclear Officer Overview

William Levis
Senior Vice President and CNO
PSEG Nuclear LLC

Chief Nuclear Officer Overview

We remain on track to improve performance

Improvement efforts in plant performance and personnel behaviors are beginning to show results

We have effective mechanisms in place to measure our progress

Results through Focus, Accountability, and Engagement





Safety Conscious Work Environment Status

Tom Joyce

Vice President, Salem Generating Station

PSEG Nuclear LLC

Pillar 1: Willingness to Raise Concerns

Performance in this pillar has improved
Self-assessment results and performance metrics show
personnel are more willing to raise concerns

- Willingness to do so has improved, in part due to a greater confidence that identified problems will be resolved
- Metrics show sustained healthy levels of problem identification

Actions are focused on some groups that perceive expectations are not consistent for problem identification





Safety Conscious Work Environment Status

George Barnes

Vice President, Hope Creek Generating Station

PSEG Nuclear LLC

Pillar 2: Effective Problem Resolution

Problem resolution has improved, though some equipment reliability issues still exist

- Work management and corrective action program backlogs have been reduced
- Safety system availability has been improved
- Timely and effective problem resolution needs continued attention

The majority of our remaining actions reinforce the behaviors necessary to sustain this performance and improve our communications





Safety Conscious Work Environment Status

Dennis Winchester

Vice President, Nuclear Assessments

PSEG Nuclear LLC

Pillar 3: Alternate Mechanisms to Raise Concerns

Employee Concerns Program (ECP) provides an effective, alternate avenue to raise concerns

- Increased use and awareness of program
- Feedback from concerned individuals indicates satisfaction with the resolution of the concern
- Independence and confidentiality is rigorously maintained
- Communications continue to address perceptions regarding confidentiality



Pillar 4: Detection/Prevention of Retaliation & Chilling Effect

Management actions continue to be free from retaliation and discrimination

 Perceptions of potential retaliation and chilling effects managed proactively

Executive Review Board (ERB) process is sound Executive Protocol Group (EPG) has been established

 Designed to provide a centralized forum for management awareness of work environment issues or trends and ensure timely resolution of identified issues





Closing Remarks

William Levis
Senior Vice President and CNO
PSEG Nuclear LLC

Closing Remarks

We are on a journey to excellence

The processes for effective problem resolution are in place We are reinforcing the proper behaviors for a healthy work environment

Communication is an underlying issue that deserves our continued focus

Results through Focus, Accountability, and Engagement





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